

Zenless Zone Zero Official Community Event Rules

Please read the relevant event rules carefully before participating. Your participation will be regarded as an agreement to abide by all event rules.

- By participating in this event, you are considered to be of age under your country's or region's local laws to participate in such events or have obtained permission from a guardian to do so.
- Please do not post anything that violates the community or site rules, or anything unrelated to the event (including but not limited to unrelated links or other advertising content). At the same time, any actions that may disrupt or attempt to disrupt the fairness of the event (including but not limited to using tools to cheat) may result in Test Qualification or other prizes being revoked and, depending on the circumstances, a ban from future events.
- Each account can obtain at most 1 prize. The chances of winning prizes will be affected by the number of participants.
- If you obtain a prize in this event, please follow the method indicated in the prize notification to submit your delivery information before the indicated deadline. Failure to do so will result in your prize being considered forfeited. Once delivery information is submitted, it cannot be changed. If an incorrect or incomplete address results in failure to deliver, there will be no compensation or re-delivery. By submitting your delivery information, you agree to our courier company using this information. Your submitted delivery information will only be used for delivery of the prizes won.
- In the event of failure to send the physical rewards due to low inventory, logistics issues, or other unavoidable causes, some physical rewards may be substituted with other prizes of equal value. There may be some delays in prize delivery. We appreciate your understanding.
- Prize winners shall be responsible for complying with any relevant tax

policies of their country or region of residence, subject to the laws, regulations, and local tax policies of the prize winner's country or region of residence. During the prize delivery, you will need to contact your local customs and declare the item if needed for customs clearance. Prizes will not be resent if delivery fails due to failure to complete customs clearance.

- If you obtain Test Qualification in the current event, please ensure you meet the related age and other requirements (for more details, please see the official beta test announcement), and complete the Sign-Up Survey, and provide your Survey Code before the deadline. Failure to complete the survey before the deadline will be considered a forfeit of the prize. Please also ensure your information in the survey is correct and provide the correct Survey Code. If incorrect or incomplete information results in failure to deliver the prize, there will be no compensation or re-delivery.

*** How do I check my survey code?**

After Proxies complete the Amplifying Test Sign-Up Survey, an Survey Code will be provided at the end of the survey.

If you have already closed out of the survey, you can check your Survey Code anytime by heading to the Zenless Zone Zero official site and clicking Pre-Register/Sign-Up, logging in, and heading to the survey again in the pop-up window for a successful pre-registration.

- Please note that for all Test Qualification-related events, only a single Test Qualification can be awarded per user. The same HoYoverse ID, same email, or same phone number are all considered the same user.
- The sale, purchase, or transfer of Test Qualification and/or game software by any means is strictly forbidden. The event organizer reserves the right to revoke Test Qualification and ban the involved account in such cases.
- If you obtain a cash prize in this event (if available), we will collect and use your recipient account details and other related information to ensure you can receive the prize as intended. We will be responsible for any transaction fees incurred due to international transfers, however, the

recipient is responsible for any local taxes or related processes or fees.

The final amount received may be different depending on local tax policies.

- We are unable to address questions regarding event participation and draw results. Thank you for your understanding.
- HoYoverse employees and other relevant personnel cannot participate in this event.
- More information can be found in our Privacy Policy on our official site.
Collection and usage of your personal information will strictly abide by our Privacy Policy.
- For any other questions, please feel free to contact our customer service email: zzzcs_en@hoyoverse.com